

Online campus store FAQs

At Lynn University, we're transforming the way we design and deliver our core curriculum and other academic programs. This FAQ is designed to help you become familiar with how our technology initiatives are driving change in our university's bookstore.

Why are there no books in the bookstore?

All course materials are now available through our online campus store. This is just one more way Lynn is enhancing its technology initiatives, and in the process, saving students time and money. Apparel, gifts and other convenience items can still be purchased in Lynn University's on-campus store in Boca Raton.

Will all books be available through this online store?

Yes. This is a one-stop place to shop for all textbooks, ebooks and course material (including iBooks). In fact, once students log in and navigate to the bookstore, they will be able to view their individualized course schedules and required materials.

How will I know if I need an iBook?

The course syllabus provided in the first class meeting indicates the required course materials. Ahead of classes, students may also see a message such as, "This course may require an iBook available from the iPad initiative or other materials. Please refer to the class syllabus for requirements" if you access the online campus store through my.lynn.edu. Please note that course syllabi cannot be received earlier than the first class.

How can iBooks be downloaded?

Students in courses that use iBooks will receive the download code and instructions in the first class meeting. The iBooks will download directly into the students' iPads. There is no charge for Lynn University-produced iBooks.

What other options exist? Can books be purchased on campus?

Students are encouraged to order all course materials online through the online campus store located within the Academic section of my.lynn.edu.

Do students have to buy their books through Lynn University's online campus store?

No, but it is highly recommended. Lynn University's online campus store contains a feature that—once students log in—will display their course schedules and required materials, which helps ensure that students will purchase the right materials for the right courses. No other option is as seamlessly integrated with Lynn's curriculum.

What if the iPad is lost or damaged? Will course materials need to be re-purchased?

If your device is lost or damaged, you do not need to repurchase any digital content from the campus store. Simply call 800-325-3252 and then select eContent/eBooks from the options and staff will assist you in reloading your digital purchases.

Can regular textbooks be purchased or are they all ebooks?

The online store contains a large inventory of physical books, including new books, used books in good condition, and digital books (ebooks). This variety delivers the greatest flexibility and cost savings.

Can I buy a used copy of the book I need?

When a used copy is available, "Purchase Used" will appear in the book's drop-down menu. If "Purchase Used" is not a drop-down option, a used copy is not available at this time.

Does the online store offer rentals?

Yes, physical books and ebooks can be rented. An "eRental" allows access to an ebook title for a specific length of time. The rental time frame will depend on the length of the course. At any time students can extend the length of a rental by selecting the Extension option from their accounts.

How long will it take to receive books?

All orders ship within 24 hours. All eContent is delivered immediately to the email address associated with a student's account.

Is there a buyback program?

If purchased through Lynn University's online campus store, students will receive a buyback notification email at the end of the term with instructions about how to sell books back online. Students that choose to sell books back through the online buyback program will receive top-dollar for each book that is in-demand. Students will also receive a buyback bonus for being a loyal customer.

What about refunds?

The 100% return policy will refund purchases in full up to two weeks after class begins or within 21 days shipped (whichever is later). Electronic content like access key codes, ebooks, eChapters, etc. are non-refundable.

What forms of payment are accepted?

The following forms of payment are accepted: Credit card, including Visa, MasterCard, American Express and Discover; Visa and MasterCard debit cards. Purchases can also be made with a check or money order or through a PayPal account. Internationally issued credit cards are not accepted, but students with internationally issued credit cards can set up a PayPal account to purchase books.

What if a student needs help ordering books online?

There is a 24/7 customer contact for student inquiries: 800-325-3252; International: 573- 441-9179. Students can also receive ordering support via the kiosks located in the on-campus store.